MCCFL JOB ANNOUNCEMENT

TITLE: Mental Health Specialist 1 – Crisis Worker
PROGRAM: Mobile Crisis
OPENING DATE: August 15, 2017
CLOSING DATE: Open Until Filled (First Screening: 08/29/2017)
STATUS: Full-time, Exempt. Eve/overnight hrs may be assigned.
SALARY RANGE: $4,405 - $5,355 per month
LOCATION: The Dalles/Hood River

THE CENTER: Mid-Columbia Center for Living (MCCFL) is a recovery-oriented, trauma-informed service provider for persons with serious mental illness, addictions and Intellectual/Developmental disabilities. MCCFL seeks to become consumer-involved, consumer-engaged and consumer-driven. MCCFL furthermore seeks to increase its trauma-sensitive services through participation in the community-wide adaption of The Sanctuary Model over the tri-county (Hood River, Wasco and Sherman) area. The employee must embody principles of recovery, consumer-involvement and trauma-informed care as demonstrated in prior work experience, daily attitude and professional behaviors.

THE OPPORTUNITY: The Crisis Worker (Mental Health Specialist 1) works in the Mobile Crisis Program and employs strong clinical skills to provide services with MCCFL jail diversion and mobile crisis teams in a community mental health setting across the tri-county area. With the high prevalence of trauma among individuals receiving mental health services, the Crisis Worker must possess demonstrated understanding of the effects of trauma on health, relationships, coping and other aspects of the lives of those we serve.

GENERAL STATEMENT OF RESPONSIBILITIES: The Mental Health Specialist 1 provides culturally competent, appropriate, and trauma-informed crisis and behavioral health treatment for assigned clients. This position provides counseling and education for individuals, couples, families and groups. The Mental Health Specialist 1 provides behavioral health services to other community agencies, coordinates behavioral health services with other community and State resources, and performs related work as required. Incumbents must demonstrate cultural sensitivity and understanding of how culture influences and impacts behavioral health services while incorporating this understanding into trauma-informed care.

TO APPLY: Interested applicants may obtain an application on the employment page at our website, www.mccfl.org, or by contacting the HR office at MCCFL 419 E Seventh Street, #207, The Dalles, OR (541) 296-5452 x8107. A signed, completed application is required; submission of a resume is optional and does not replace the application form. Please return your application to the attention of the MCCFL Human Resources Office at the address noted above. For first consideration, please submit application materials no later than 8:00 a.m. on the date of first screening. MCCFL is an Equal Opportunity / ADA Employer.

Starting salaries are assigned considering the applicant’s qualifications and experience measured against internal factors; the successful applicant is typically appointed at the beginning steps of the salary range.

Due to the volume of applications received, we regret that we can contact only those applicants who are invited to interview. If you are not contacted for an interview, please know that we are grateful for your interest in employment opportunities at MCCFL!

Job Specifications: Any qualifying combination of education, licensure and experience that demonstrates the ability to perform the duties of the position is qualifying. This would typically include:

- Master's degree in social work, psychology, psychiatric nursing or other related field AND
- Two (2) years’ professional experience providing behavioral health counseling.
- Experience with co-occurring disorders is preferred.
- Certification as an alcohol and drug counselor certification (CADC 1 or CADC 2) is preferred.
- Professional licensure in the State of Oregon as an LCSW or LPC, or must have the ability to obtain this licensure within two (02) years of hire is preferred (and may be required for some MHS1 positions).
- Incumbent must obtain certification from the Department of Human Services as a Mental Health Investigator and Mental Health Examiner. Incumbent must keep certification current and in good standing.
• Must possess a valid Oregon or Washington Driver’s License, maintain an acceptable driving record and be insurable for client service purposes and for travel between business office for meetings and/or trainings. This position must pass all criminal history check requirements as required by ORS 181.536 to 181.537, and in accordance with OAR 407-007-0220 to 407-007-0370.

• Ability to work evening and weekend hours.

OTHER REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:
Knowledge: Knowledge of the principles and practices and techniques of mental health assessment and treatment including the social, emotional and behavioral aspects of mental illness and substance abuse disorder; knowledge of community health programs and services; knowledge of techniques, tests and procedures employed in evaluating and modifying behavior; knowledge of laws, rules and regulations governing the assessment and treatment of mental health clients; knowledge of clinical manifestations and patterns of substance abuse disorder and associated treatment methods and practices; knowledge of group dynamics and group therapy.

Skill: Skill in the use of computerized medical systems; skill in the use of standard office software.

Ability: Ability to understand and effectively apply the concepts and practices of a trauma-informed philosophy in performing the work. Ability to work within strong professional ethics and rules of confidentiality to provide effective assessment and treatment of a variety of mental health disorders. Ability to demonstrate cultural sensitivity and understanding of how culture influences and impacts behavioral health services; ability to work with consumers to develop an effective service plan; ability to write and maintain timely and cogent progress notes, service plans, reports and other professional documents; ability to maintain a strong service orientation; ability to organize and execute work effectively under the pressure of time-sensitive deadlines; ability to speak before groups of various sizes; ability to work with grace and good humor under pressure; ability to work cooperatively with other departments; ability to communicate effectively, both orally and in writing, within Sanctuary Model guidelines; ability to establish and maintain harmonious work relationships with co-workers at all levels of the organization, consultants, contractors, community partners, and consumers.

MENTAL HEALTH SPECIALIST 1 ESSENTIAL RESPONSIBILITIES
• Provide psychotherapy, counseling, and case management services to individuals, couples, families and groups. Conduct interviews to accumulate pertinent data; assess presenting issues; develop service plans. Counseling and psychotherapy may include working with assigned clients in developing communication skills, providing assertiveness training, providing behavior modification programs, and monitoring the effects of prescribed medication.

• Provide substance abuse disorder assessment and provide integrated dual-diagnosis services to assigned clients.

• Utilize agency clinical software system to make internal referrals, manage work schedule, and to prepare current client records of treatment and reports as necessary and required. Maintain timely and cogent progress notes and service plans to required standards. Ensure that client records and other documentation are up-to-date and justify the services provided.

• May serve as investigator and/or examiner in involuntary commitment procedures, as required.

• Assist and/or provide back-up support with screening, referral, and crisis services as needed and directed by supervisor. May provide after-hours emergency services on a 24-hour, rotating basis, such as telephone consultation, crisis intervention, and pre-hospital screening examinations.

• Actively participate in joint case planning and coordination with internal multi-disciplinary team and agency psychiatrists. Collaborate in case planning and service coordination as needed with other community agencies such as schools, group homes, community detention facility, community medical hospital and other DHS programs.

• Participate in all team and agency meetings as scheduled.

• Regular and reliable attendance is an essential responsibility of this position.

POSITION-SPECIFIC ESSENTIAL RESPONSIBILITIES: In addition to the responsibilities noted above, this classification is expected to perform the following:
• Respond to emergency services requests from supervisor, clientele, law enforcement, community hospitals and other community partners. Provide crisis counseling, individual counseling and case management
services to individuals, couples, families and groups. Interview to accumulate pertinent data; assess patient problems and develop service plans.

- Provide telephone or walk-in screening and referral assistance to a wide variety of clientele making initial contact with MCCFL. Provide appropriate outside referral information to initial contacts that are not appropriate for MCCFL services.
- For Wasco/Sherman County Clients: Manage and track Extended Care Management Placements outside of MCCFL catchment area and Psychiatric Security Review Board hospitalized clients. Facilitate discharge planning for any clients returning to Wasco/Sherman County from Extended Care Management Placements.
- Develop crisis resources materials to assist on-call staff. Maintain an up-to-date knowledge of available agencies and community resources. Maintain and distribute the ER manual in coordination with Hood River ER.
- Coordinate with Clinical Supervisors to provide bi-annual Emergency Services Training to ER staff. Train staff on community resources, crisis counseling techniques, community hospital issues, and crisis services policies and procedures. Provide other training to staff and community partners as directed by Clinical Supervisor.
- Recommend to Clinical Supervisor needed development and/or updates to MCCFL crisis services policies and procedures. As appropriate, Clinical Supervisor will take recommendations to Clinical Planning meeting for review and approval. Participate in Process Improvement Projects related to crisis services as requested by Clinical Supervisor.
- Provide behavioral health education and information to various interest groups. Attend bi-monthly Mental Health Crisis Committee meetings in Wasco/Sherman County; attend bi-monthly Mental Health Crisis Committee meetings in Hood River County as appropriate. Maintain and develop relationships/partnerships with community partners including; community hospitals, state and local law enforcement, mental health providers, the school system, local medical professionals, and other community organizations.

PHYSICAL DEMANDS AND WORK ENVIRONMENT:
The Mental Health Specialist must have the ability to quickly assess and respond to concerns related to interpersonal and environmental safety. This position requires the ability to be mobile throughout the tri-county area. While performing the essential duties of this position, the employee is regularly required to use office automation including computer and phone system that requires fine manipulation, grasping, typing and reaching. The employee may be required to sit or stand for several hours at a time, depending on environment and need. This position may occasionally be required to lift up to twenty (20) pounds, and to kneel, reach, bend or squat while in the office or in the community. The employee should possess a valid driver's license for vehicle travel between business offices in order to attend required meetings and/or trainings. This employee must be approved to provide transportation for clients using agency vehicles.

Work is performed in various settings, including office environment, community settings and other agency stakeholder facilities. The office environment is typically with moderate stimuli and may often result in exposure to increased sensory experiences. Community settings, such as residence, schools, police precincts, respite facilities, hospitals and other public spaces may pose additional risks or discomforts which require safety precautions. ACCESS Team is a mobile mental health crisis response team that provides a vast array of preventative and intervention services delivered 24/7 throughout the Tri-County area. Universal Precautions and remaining alert to environment are critical to address the potential for violent behavior, safety concerns, biohazards, noise and contaminants.

LEADERSHIP RECEIVED: This position works within the supervisory leadership of the Clinical Supervisor for its assigned program. The designated supervision emphasizes independence of method and process while indicating accountability for results. Leadership will include triage with staff, guidance and support of clients while demonstrating initiative and responding to concerns within the framework of the Sanctuary Model.

MCCFL IS AN EQUAL OPPORTUNITY EMPLOYER / ADA EMPLOYER